



TMS.web



What The Competition Doesn't Want You To Know...

Web bookings will *immediately* reduce your customer service costs while improving the efficiency of your business. TMS.web is quick and easy to use, making web bookings a breeze for you and your clients. Around-the-clock monitoring ensures reliability, so you can rest assured that you will receive *every booking, every time*. Not convinced? We offer a **30 day Money back guarantee**, so you can find out for yourself how TMS.web will streamline your services.

Why waste time and money setting up your own web server? We offer hosted services, transferring all of your bookings electronically to your site. Bookings are then stored on the server so that clients may review transactions, download statistics and obtain updated track and trace information about their freight.

Imagine how dramatically your data entry requirements will be reduced! Demands on customer service enquiries will also decrease as your clients track their freight on the internet. Plus you will find that fast, easy access to freight status for your clients will increase customer satisfaction.

Whether your company deals with high numbers of bookings, or just a few, TMS.web is the solution you are looking for.

A Taste of what TMS.web offers:

- **Minimize data entry**
- **Reduce customer enquiries**
- **Freight tracking**
- **Hosted service available**
- **Internet reporting**
- **Route support**
- **Multiple accounts for each client**
- **Address book:** for regular senders and receivers



LABERG Pty Ltd

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Email: business@laberg.com.au

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Client Features

Your clients will love using TMS.web to make their bookings. The comprehensive data entry screen has been designed for high speed data entry and is very easy to use. An extensive range of booking features is available:

- Return service may be specified
- Additional pickups and drops available
- Vehicle type may be specified
- Operations and services can be selected
- 3 separate client reference fields
- Address book for regular senders and receivers
- Notes for delivery instructions can be included in the booking
- Multiple accounts for the one log-in

Bond	Pickup	Drop	Service	Name	Street	Suburb
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Standard	CC Customs	10 Black St	Mas MASCOT
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Standard	Jack's Constructions	101 Gray Rd	Norm NORMANHURST

TMS.Web Bookings Screen

Track and Trace

The automated track and trace facility allows your clients to check the status of their freight, reducing demands on your customer service staff. You will be able to upload freight allocation times, pickup and delivery times, and Proof Of Delivery information.

TMS.web can communicate directly with LABERG's Courier Management System (TMS.courier), along with any other in-house system that you may be using. This further reduces your data entry and simplifies communications.



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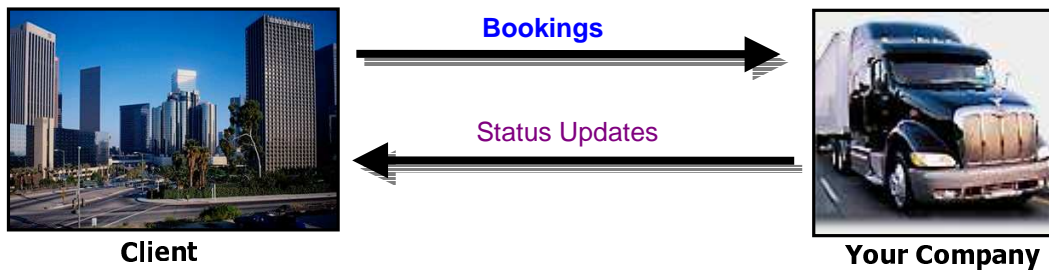
Carrier Features

Working in the logistics industry, you understand the importance of speed, accuracy and customer satisfaction. TMS.web offers you a host of features that will streamline your business and enhance customer service. Data entry will be significantly reduced and internet tracking means lower demand on your customer service staff.

Data Transfer

TMS.web offers 3 modes of data transfer from the web to your business:

1. **Manual review:** alerts you when incoming bookings are received and allows you to review and accept the bookings.
2. **Transfers to any in-house system:** that may be in use, for example, a DOS system.
3. **TMS.courier:** TMS.web seamlessly integrates with LABERG's Courier Management System, TMS.courier.



Lodgment of Transactions

The system is able to handle batch lodgment of transactions. There are 2 modes that may be used:

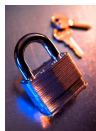
1. **Instant lodgment:** whenever a transaction is entered it is instantly transferred to the carrier.
2. **Batch lodgment:** a number of transactions can be entered and the client can then request a pickup of all of these transactions at the same time.



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Reliability you can trust



Receive every booking every time

Have you used a web booking system before and found that your bookings went astray?

We understand that every one of your bookings is crucial. TMS.web ensures that every booking is transferred by using an around-the-clock monitoring system that detects interrupted transfers immediately. System monitoring covers every internet connection and transfer link, including:

- Server internet connection
- User-end internet connection
- Communication links between the systems

You can rest assured that you will receive every booking, every time

Your security is our priority

System security is a prime concern and we are constantly striving to maintain top level protection.

Some of the tools used to protect your data from loss or corruption include:

- Server Firewall
- Tape backups
- Redundant server

Satisfaction Guaranteed

We are so confident that you will be happy with TMS.web that we offer a **30 day money back guarantee**. If you are not 100% satisfied with TMS.web, we will give you a full refund.



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